

Ian Long

Partner

 Nottingham

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Ian has been working for NHS Resolution for 22 years and in recognition of his experience and expertise has been given “key personnel” status. He’s one of our divisional leads for clinical negligence, line managing three team leaders. He is highly regarded for his work on complex, high-value and high-profile cases, where the NHS is often at the forefront of society’s biggest issues. He deals primarily with claims involving profound brain damage, where the claimants have extensive care and rehabilitation needs. He has particular expertise in relation to the ambulance sector.

Ian has driven our collaborative approach to claims resolution, leading on a departmental project to find better ways of working with the claimant firms we regularly deal with. This has enabled us to build much better connections resulting in excellent working relationships, reduced costs and improved outcomes.

Ian works closely with NHS Resolution on areas of policy, providing support through various working groups.

He is a member of the Forum of Insurance Lawyers Sector Focus Team for clinical negligence charged with developing policy for FOIL, facilitating training and engaging in thought leadership.

He is client partner for East Midlands Ambulance Service NHS Trust and United Lincolnshire Hospitals NHS Trust.

Ian is one of three partners forming the leadership team for our Nottingham office.

Expertise

Services

Clinical negligence

Health and social care disputes

Insurance claims defence

Dispute resolution and litigation

Health law

Supporting schools with coroners’ inquests

Featured experience

Resolving claim for delayed diagnosis of a brain tumour

Complex claim resolved at RTM on a financial basis at 60% of the sum claimed. This followed a careful, but realistic analysis of causation and marshalling of appropriate evidence.

Understanding the impact of claims on those involved

Post-settlement meeting with two separate claimants to obtain their unique insight as to how it feels to bring a claim against the NHS.

Meeting with clinicians and Trust Legal Services Team to discuss a programme for supporting the clinicians (second victims).

Commissioning training for the teams on empathy.

Collaborating with Claimants' solicitors

Being difficult does not make dispute resolution easier. We identified the top 10 claimant firms we deal with by claims volume and have established regular meetings to discuss how we can reduce friction in the way we work together for our clients' mutual benefit.

Resolving a sexual abuse claim

Settling a claim involving abuse in a healthcare setting and advising on risk management implications for ongoing patient safety.

Testimonials

Directories

"He is thorough and robust."

Chambers 2025,

"Ian Long is a proactive and sensible lawyer."

Chambers and Partners 2023,