

School complaints: handling problem parent behaviour

23 May 2024

This webinar took place on Thursday 23 May 2024 and is now available on-demand.

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Along with a rise in the number of complaints schools are receiving from parents, schools also report an increase in unacceptable behaviour from parents towards school staff.

Failing to tackle this kind of behaviour sets unrealistic expectations and unclear boundaries for parents and can have a severe detrimental impact on the wellbeing of school staff.

During the session, we explore some real world examples to unpick what can go wrong and how you can effectively challenge parents' unreasonable behaviour, effectively and compliantly.

This webinar is free to attend, open to all and will be of interest to anybody working in a school or trust who has to deal directly with parents and carers.

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