Browne Jacobson

Shared Insights: Improving communication with families through the inquest process

24 January 2024

We were thrilled to jointly host this extended Shared Insights session with **<u>NHS Resolution</u>** and **<u>Irwin Mitchell</u>**.

We were delighted to welcome our extremely experienced panel of speakers:

- The Chief Coroner His Honour Judge Thomas Teague KC,
- Simon Hammond, Director of Claims Management at NHS Resolution,
- Tania Harrison, Partner at Irwin Mitchell, and
- Chair, Nicola Evans, Partner at Browne Jacobson

The panel discussed practical steps that organisations can take to improve communication with families throughout the inquest process and shared their insights from each of their different perspectives to help shape and inform best practice in this area.

This was followed by a question and answer session with the panel addressing questions submitted by delegates.

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