

# Care Focus: Focus on regulatory and employment

07 April 2025

*This webinar took place on 7 April 2025 and is now available on-demand.*

## Are you and your team prepared for a serious incident? Do you know what your priorities are, and how they can conflict?

Carl May-Smith, Partner, Laura Chinyere-Ezeh, HR Consultant and Helen Badger, Partner, focus on the regulatory and employment aspects and duties surrounding a critical incident.

Carl May-Smith guides you through how to best respond to the CQC and other regulators, whilst Laura Chinyere-Ezeh and Helen Badger explore the legal position for the different types of workers involved in the incident, including bank, agency and directly employed staff.

They also discuss how a crisis can drive a positive culture and where there can be conflicts.

### Watch on-demand →

<https://event.on24.com/wcc/r/4803966/C027AE126AAB7361ABFCE279D5603EDA>

The [Care Focus webinar series](#) are free of charge and exclusively for independent health and care providers and their insurance sector.

They are suitable anyone working in the health and care sector including senior leaders, executive and non-executive directors, heads of legal and in-house legal services, risk and complaints teams, registered managers, inquest and claims managers, safety and learning practitioners and colleagues involved in the management of investigations.

*Our in-person and online events are designed exclusively for clients and targets. As such, we reserve the right to cancel bookings. If you'd like to speak to a member of the team regarding your attendance, please [contact us](#).*

## Our speakers



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