

# Care Focus: Critical incident - Regulatory and employment

📍 Webinar

📅 07 April 2025

Our first [lunch-time programme](#) explores the aftermath of a critical incident in a care setting, taking you from the crucial first 48 hours through to consider in more detail the regulatory, employment, risk, PR and wider considerations.

In this session, Carl May-Smith will guide you through how to best respond to the CQC and other regulators, whilst Laura Chinyere-Ezeh will explore the legal position for the different types of workers involved in the incident, including bank, agency and directly employed staff. Find out how, with good planning, a critical incident can be an opportunity to build employee engagement and improve your practices to meet CQC regulations and employment law.

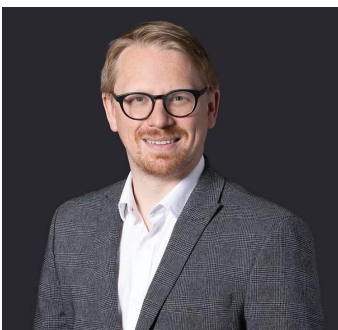
This webinar is free of charge and exclusively for [independent health and care](#) providers and their [insurance sector](#). It would benefit anyone working in the [health and care sector](#) including senior leaders, executive and non-executive directors, heads of legal and in-house legal services, risk and complaints teams, registered managers, inquest and claims managers, safety and learning practitioners and colleagues involved in the management of investigations.

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## Our speakers



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